

SKILL SET OF THE

# MODERN LEADER

Our world of work is undergoing much needed changes. People are no longer simply motivated by company loyalty or their paychecks; they are requiring leaders and organizations to step up and respect them as human beings, invest in their growth, and provide safe spaces to work and learn.

The skills listed on the right are a starting point for any leader on developing their ability to lead people (and not simply manage) effectively. Use this checklist as a foundation for your skill development and growth as a leader.

## EFFECTIVE COMMUNICATION



Influence rather than manipulate, transparency, clear, direct communication

## EMOTIONAL MANAGEMENT



Active listening, emotional regulation, good character and integrity, self-awareness, accountability, empathy

## CONFLICT RESOLUTION



Ability to respond vs react, unafraid to have difficult conversations or question the status quo, advocate for marginalized groups

## COACHING & DEVELOPING



Motivation, adult learning theories, performance management, give feedback, hold others accountable

## PROJECT MANAGEMENT



Streamline processes, improve operational effectiveness, manage workflow, delegate, forecasting

## GROUP DYNAMICS



Honor differences, understand how people work together, bring out the best in others, lead by example